

# Customer satisfaction survey on electronic invoicing

# 2017

## 92%

Total satisfaction

## 85%

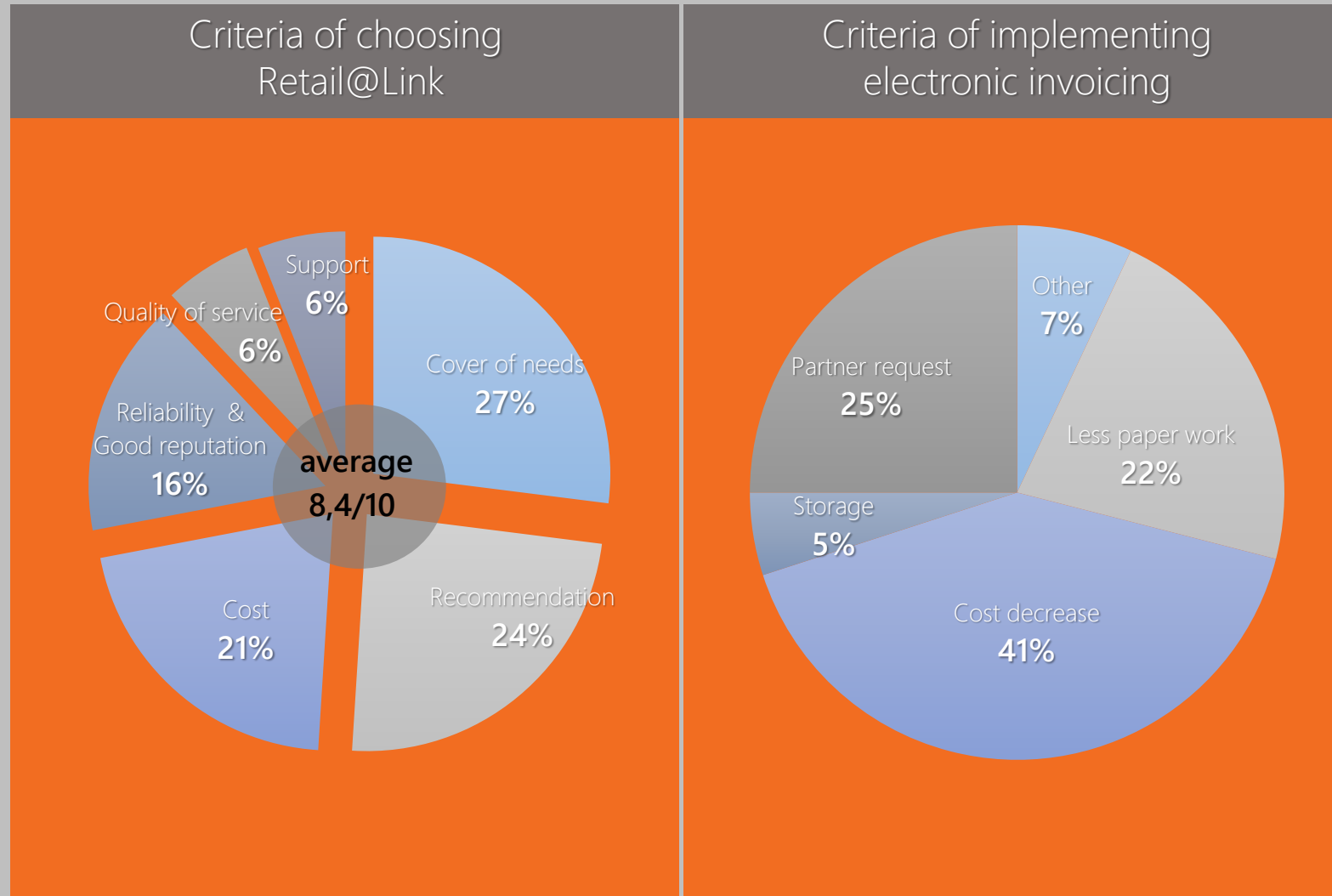
Recommendation

## 88%

Commercial agreement vs results

## 80%

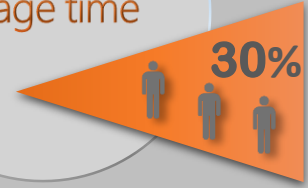
Implementation time



> 76% dematerialization



2 years Usage time



Retail@Link